

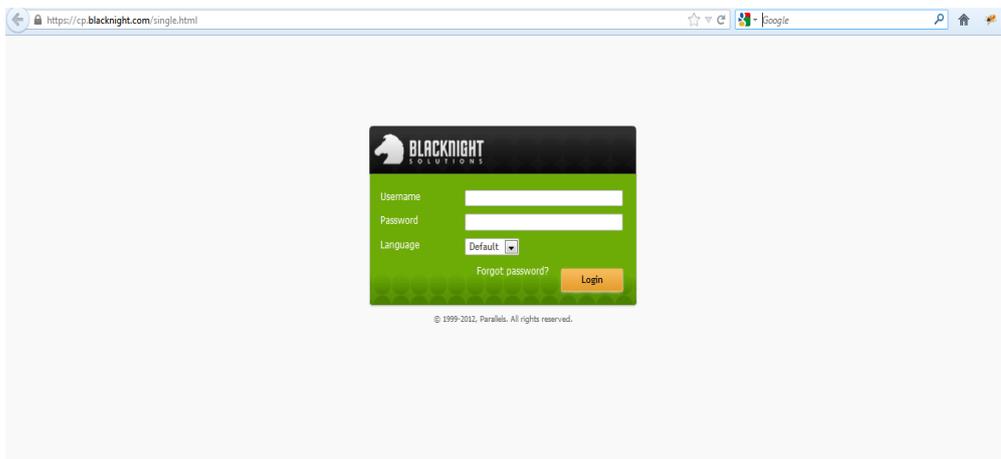


Uploading Via Ftp

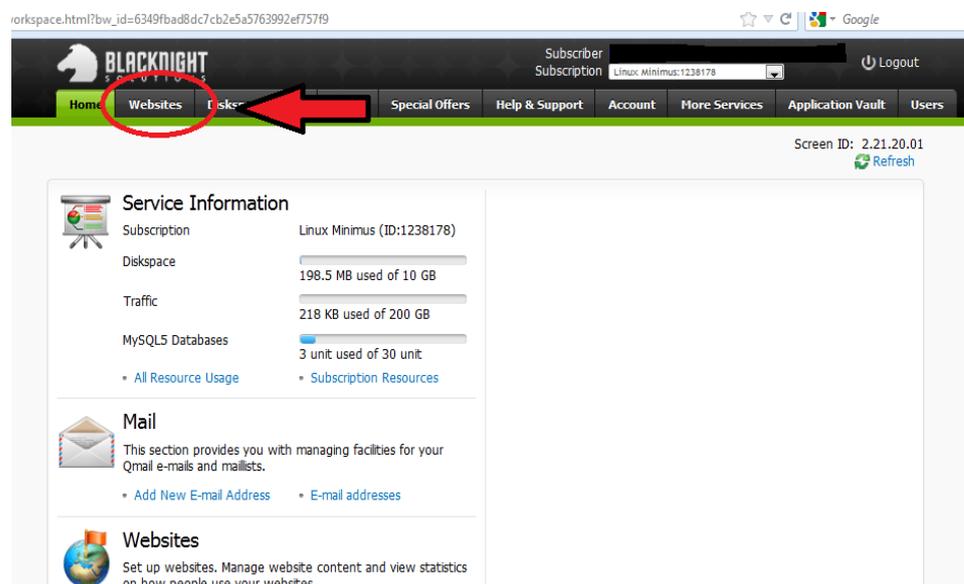
What is FTP?

FTP is short for File Transfer Protocol. It is used to transfer files from host to host on a network (E.g. from your local computer to the Blacknight servers). Popular FTP clients include Filezilla, CuteFTP, Cyberduck etc. However FTP clients are not the only tools used to upload files, website creation software packages such as Dreamweaver, or iWeb also need FTP details in order to connect and upload website files to your host. To use your FTP client or website software to upload your website files to the Blacknight server you will first need to get your ftp details. To get these details just follow these steps:

- 1) Log into cp.blacknight.com, this is your main control panel for your blacknight account:



- 2) Now click on Websites in the green bar at the top of the page:



3) Now click on the domain name in question, which in this example, is bksupport.info:

Subscriber
Subscription Linux Minimus1228178 Logout

Home Websites Diskspace Usage E-mail Special Offers Help & Support Account More Services Application Vault Users

Parallel Panel > Screen ID: 2.11.11.01
Help Refresh Up Level

Websites

This is where you set up and manage websites. If you have several subscriptions associated with your account, then you can switch from one subscription to another by selecting required subscription at the top of page. Note that you can host a number of websites under a single subscription, so there is no need to purchase any additional subscriptions.

Add New Website

1 total Show Search Items per page 25 50 100

ID	Domain Name	Web Hosting	Mail Hosting	Content Management	In Sync	Enabled
002489	bksupport.info	Apache WebSite (WebSpace 176195)	Qmail	Enable Content Management	Yes	Yes

1 total Items per page 25 50 100

4) Now click on FTP Access:

Summary DNS Web Mail

A website is a collection of related web pages, images, videos, and other files that are accessible by a common domain name. Here is a list of your websites, from which you can change website hosting settings, open a website directory in file manager, view statistics on website visits, install an SSL certificate, view web server logs, and change DNS zone settings.

NOTE: Changing or removing the hosting for a domain may not remove your website files, but it will remove any applications installed through the Application Vault (including files and Database) on our shared plans

This does **not** apply to domains hosted on Plesk VPS packages.

Website Tools

- File Manager: Manage files and directories.
- FTP Access**: In this section you can manage the FTP access by changing password to a new one.
- WebSite Configuration: The WebSite configuration section contains the configuration settings of your web.
- Web Applications: Install new applications and manage already installed.
- More Tools...

5) Now here are the details you will need to take note of:

The IP Address, which will be used as the 'Host' or 'FTP Server' in your FTP Client

The FTP Login Name, which also may also be referred to as 'Username' in some FTP clients

FTP Access

General **Users**

Your Webspaces FTP User Is Below

You can use the IP address as the Hostname/Servename in your FTP client and can reset the password - if not known, by clicking "Edit" below.

If you wish to create other FTP users you can via the "Users" tab above.

Passwords should be at least 10 characters long with at least 3 of the following:

Uppercase letter, lowercase letter, number or any of the following characters: _!+|=.

(Other punctuation characters will not be accepted)

General

FTP Server	ftp.d1344208-93604.blacknighthosting.com ↗
Port	21
IP address	78.153.220.137
DocumentRoot	/webpace/httpdocs
SSL DocumentRoot	/webpace/httpsdocs
IP Address type	Shared IPv4
FTP Login Name	f909010
FTP Password	***

6) The next thing you will need is the Password. As this cannot be viewed you will need to change it and take note of what you change it to. It can be changed by clicking on the Edit button:

FTP Access

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IP Address type	Shared IPv4
FTP Login Name	f909010
FTP Password	***

7) And then tick the box for Change Password:

The screenshot shows a configuration window for an FTP server. At the top, a green box contains the text: "Passwords should be at least 10 characters long with at least 3 of the following: Uppercase letter, lowercase letter, number or any of the following characters: _!-+\\=, (Other punctuation characters will not be accepted)". Below this is a "General" section with fields for FTP Server, Port, IP address, DocumentRoot, SSL DocumentRoot, and IP Address type. The "FTP Login Name" field contains "f1162554". The "Password" section has a checked "Change Password" checkbox, a password input field, and a strength indicator showing "Very Weak". There are "Generate" and "Show" buttons next to the strength indicator. Below the password field is a note: "Passwords must be at least 10 characters with at least 3 of the following: uppercase letter, lowercase letter, number, punctuation character. Shorter passwords must contain all four. Passwords should not match dictionary words or your account information." At the bottom, there are "Submit" and "Cancel" buttons, and a "*Required fields" label.

8) Enter a new password, then click Submit

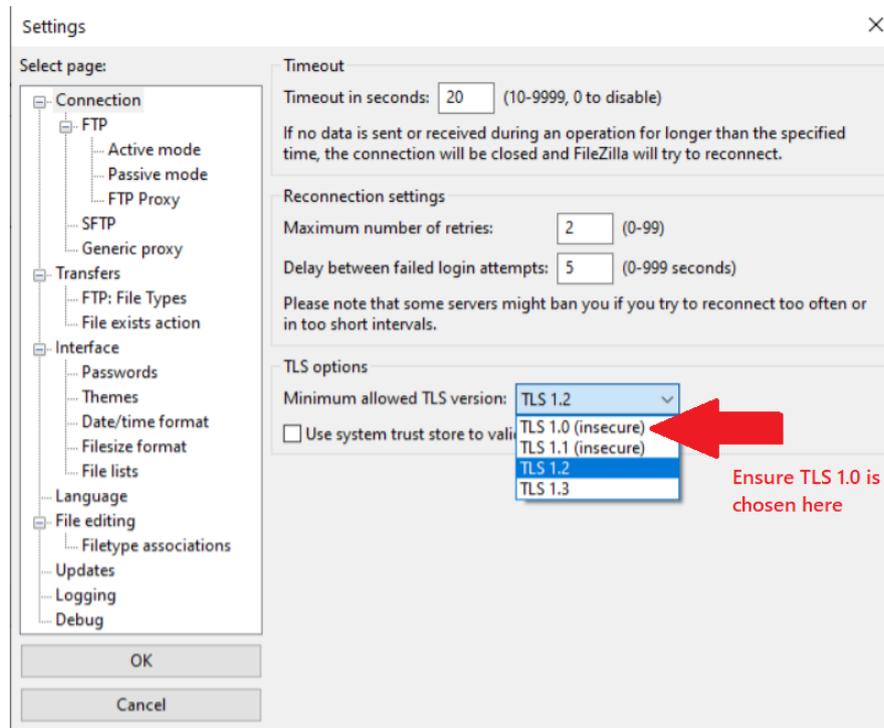
What do I do with these details!?

Now you have the necessary details in order to connect your FTP client to the Blacknight server.

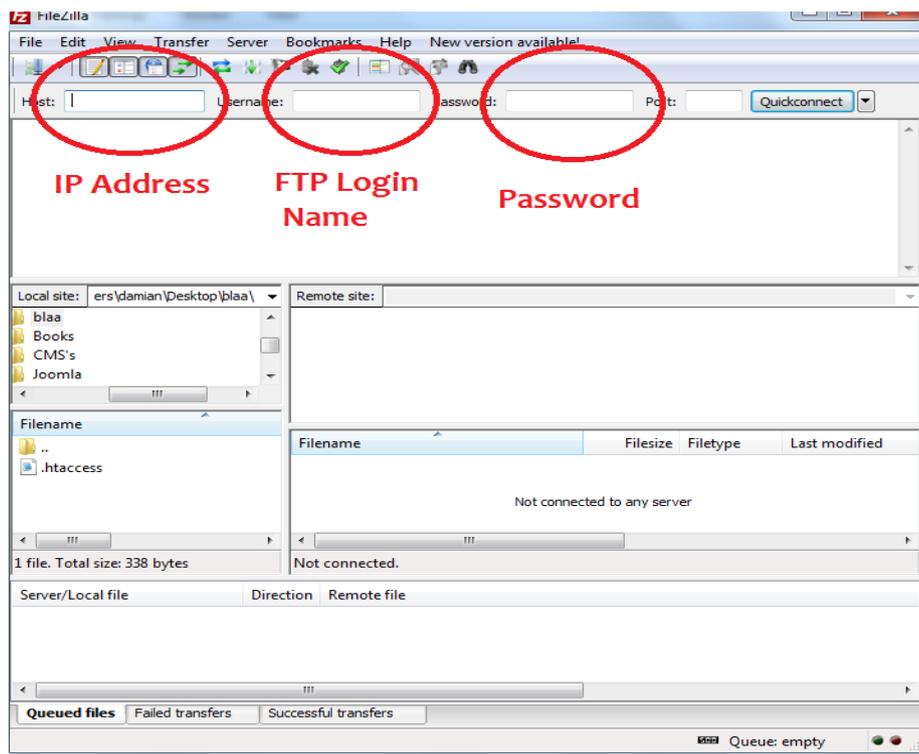
The next thing you need to do is input these details into your FTP client.

The FTP client in the next few screenshots is called Filezilla, if you don't have an FTP client, we would recommend downloading this one (<https://filezilla-project.org/download.php>), but if you don't use filezilla don't worry, as all FTP clients require the same details.

Please note, if you are using the latest version of Filezilla, you will first need to change the minimum allowed TLS version to TLS1.0. This can be done via Edit >> Settings >> Connection



Open up your FTP Client and input the Host, Username and Password (the Port will always be 21) and then click QuickConnect



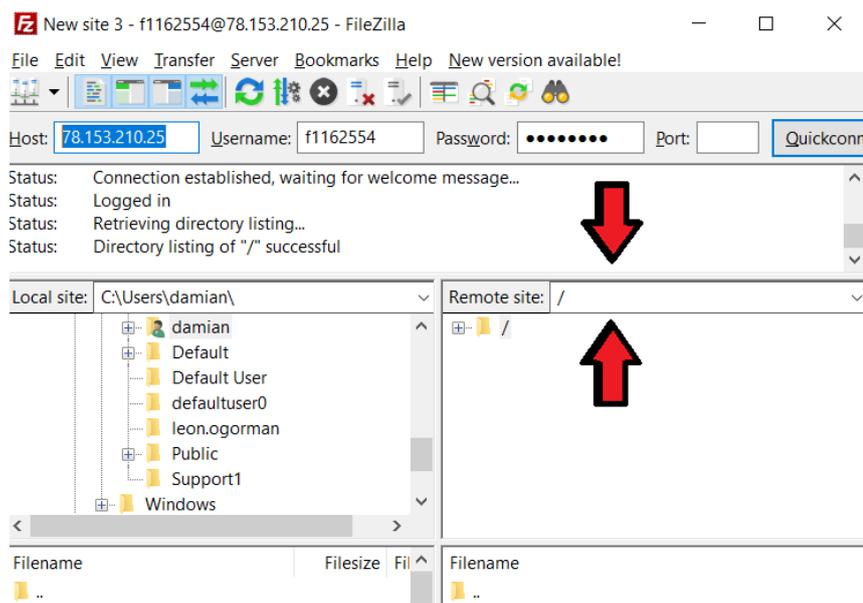
Once that connects you will need to navigate to your root folder, this will *USUALLY* be:

/webpace/httpdocs/\$DOMAINNAME

Where \$DOMAINNAME is the actual name of your domain. So in this example the root folder is located at:

/webpace/httpdocs/bksupport.info

Type this path into the Remote Site field (this may also be referred to as Path/Directory in other FTP clients):



And now the last step is to just drag and drop your website files into the second bottom window, as shown below, and wait for all the files to upload:

