

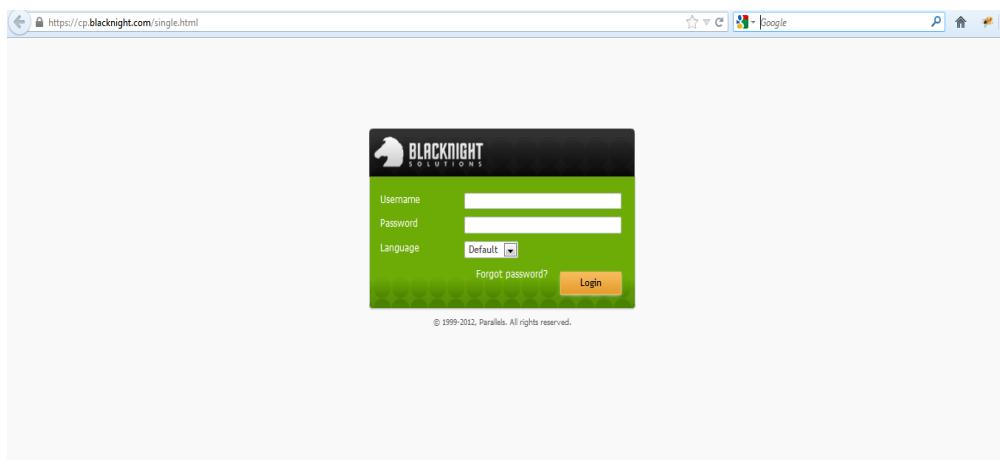


Uploading Via Ftp

What is FTP?

FTP is short for File Transfer Protocol. It is used to transfer files from host to host on a network (E.g. from your local computer to the Blacknight servers). Popular FTP clients include Filezilla, CuteFTP, Cyberduck etc. However FTP clients are not the only tools used to upload files, website creation software packages such as Dreamweaver, or iWeb also need FTP details in order to connect and upload website files to your host. To use your FTP client or website software to upload your website files to the Blacknight server you will first need to get your ftp details. To get these details just follow these steps:

- 1) Log into cp.blacknight.com, this is your main control panel for your blacknight account:



- 2) Now click on Websites in the green bar at the top of the page:

A screenshot of the Blacknight Control Panel after logging in. The top navigation bar is now fully visible, showing links for Home, Websites (which is highlighted with a red arrow pointing to it), Tasks, Special Offers, Help & Support, Account, More Services, Application Vault, and Users. The main content area displays service information for a Linux Minimus plan (ID: 1238178), including disk space usage (198.5 MB of 10 GB), traffic usage (218 KB of 200 GB), and MySQL database usage (3 units of 30). It also includes sections for Mail (managing e-mail addresses) and Websites (setting up and managing websites). A status bar at the bottom indicates Screen ID: 2.21.20.01 and a Refresh button.

- 3) Now click on the domain name in question, which in this example, is bksupport.info:

This screenshot shows the 'Websites' section of the BlackKnight Solutions control panel. At the top, there's a navigation bar with links like Home, Websites, Diskspace Usage, E-mail, Special Offers, Help & Support, Account, More Services, Application Vault, and Users. The 'Websites' tab is selected. On the left, there's a sidebar with 'Parallels Panel > Websites'. The main content area displays a table of websites. The first row has an ID of 922489 and a Domain name of [bksupport.info](#). Other columns include Web Hosting, Mail Hosting, Content Management, In Sync, and Enabled. A red arrow points to the 'Domain name' column. Below the table, it says '1 total'.

- 4) Now click on FTP Access:

This screenshot shows the 'Web' tab of the Plesk VPS package management interface. At the top, there are tabs for Summary, DNS, Web, and Mail. The 'Web' tab is active. Below the tabs, there's a note about websites and a note about changing hosting for a domain. It also states that this does not apply to Plesk VPS packages. Under 'Website Tools', there are links for File Manager, Web Applications, and More Tools... A red arrow points to the 'File Manager' link. To its right, there's a section for 'FTP Access' with a red circle around it. This section contains a brief description: 'In this section you can manage the FTP access by changing password to a new one.' Below this, there's a 'WebSite Configuration' section with a note about configuration settings. At the bottom, there's a 'More Tools...' link.

5) Now here are the details you will need to take note of:

The IP Address, which will be used as the 'Host' or 'FTP Server' in your FTP Client

The FTP Login Name, which also may also be referred to as 'Username' in some FTP clients

FTP Access

General **Users**

Your Webspace FTP User Is Below

You can use the IP address as the Hostname/Servername in your FTP client and can reset the password - if not known, by clicking "Edit" below.

If you wish to create other FTP users you can via the "Users" tab above.

Passwords should be at least 10 characters long with at least 3 of the following:

Uppercase letter, lowercase letter, number or any of the following characters: _!-+\\=.

(Other punctuation characters will not be accepted)

General

FTP Server	ftp.d1344208-93604.blacknighthosting.com
Port	21
IP address	78.153.220.137
DocumentRoot	/webspace/httpdocs
SSL DocumentRoot	/webspace/httpsdocs
IP Address type	Shared IPv4
FTP Login Name	f909010
FTP Password	***

Edit

6) The next thing you will need is the Password. As this cannot be viewed you will need to change it and take note of what you change it to. It can be changed by clicking on the Edit button:

FTP Access

General **Users**

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DocumentRoot	/webspace/httpdocs
SSL DocumentRoot	/webspace/httpsdocs
IP Address type	Shared IPv4
FTP Login Name	f909010
FTP Password	***

Edit

7) And then tick the box for Change Password:

Passwords should be at least 10 characters long with at least 3 of the following:
Uppercase letter, lowercase letter, number or any of the following characters: _!-+=.
(Other punctuation characters will not be accepted)

General

FTP Server	ftp.d1617976-138390.blacknighthosting.com
Port	21
IP address	78.153.210.25
DocumentRoot	/webspace/httpdocs
SSL DocumentRoot	/webspace/httpsdocs
IP Address type	Shared IPv4

FTP Login Name *

Password

Change Password

Password * Very Weak [Generate](#) [Show](#)

Passwords must be at least 10 characters with at least 3 of the following: uppercase letter, lowercase letter, number, punctuation character. Shorter passwords must contain all four. Passwords should not match dictionary words or your account information.

*Required fields

8) Enter a new password, then click Submit

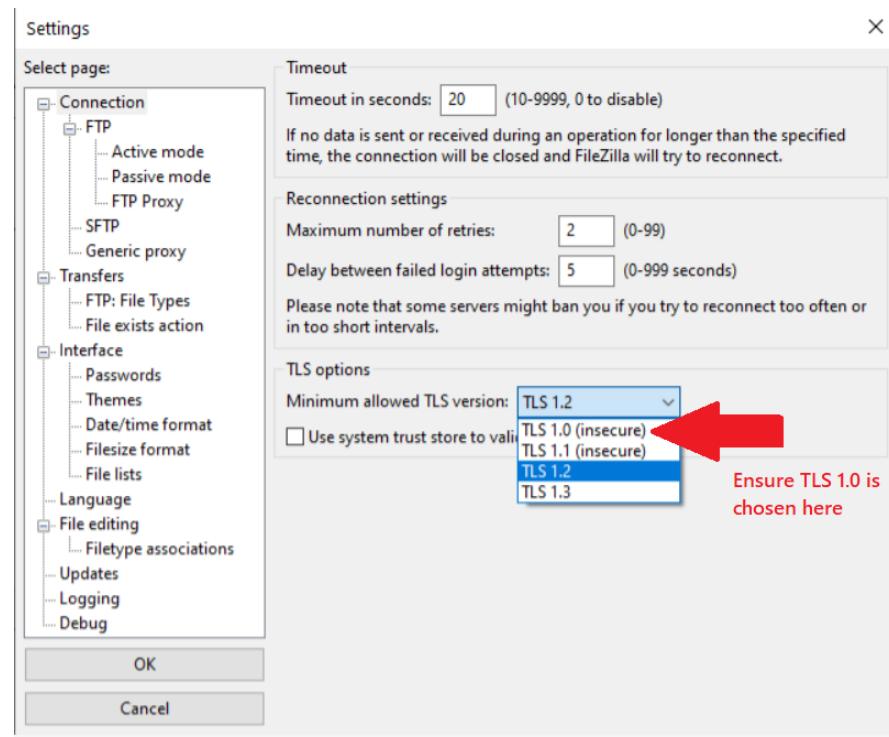
What do I do with these details!?

Now you have the necessary details in order to connect your FTP client to the Blacknight server.

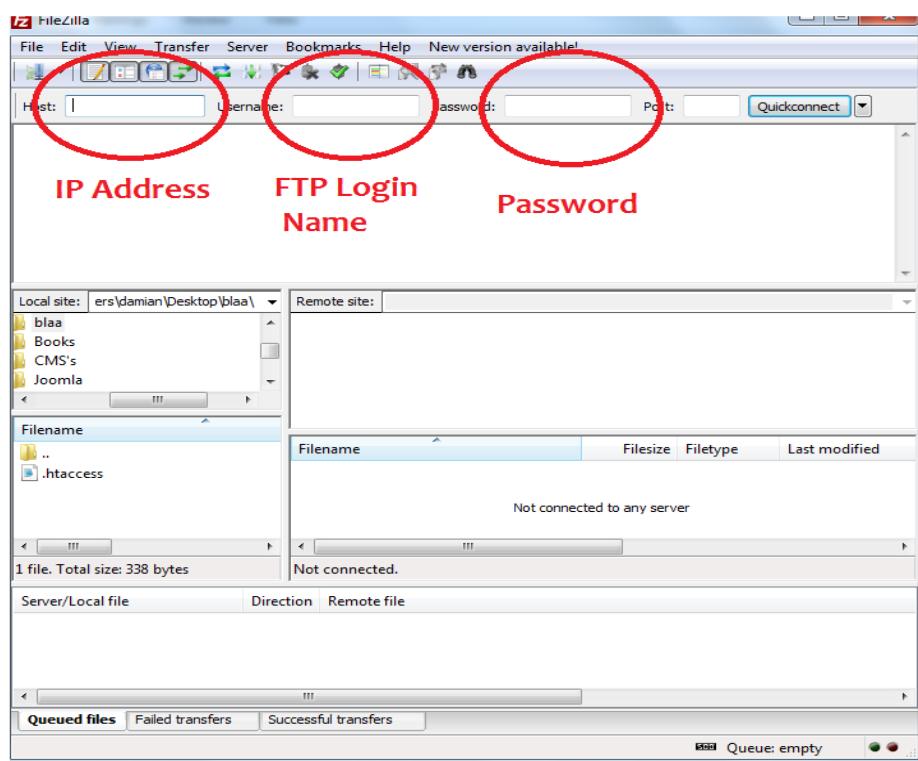
The next thing you need to do is input these details into your FTP client.

The FTP client in the next few screenshot is called Filezilla, if you don't have an FTP client, we would recommend downloading this one (<https://filezilla-project.org/download.php>), but if you don't use filezilla don't worry, as all FTP clients require the same details.

Please note, if you are using the latest version of Filezilla, you will first need to change the minimum allowed TLS version to TLS1.0. This can be done via Edit >> Settings >> Connection



Open up your FTP Client and input the Host, Username and Password (the Port will always be 21) and then click QuickConnect



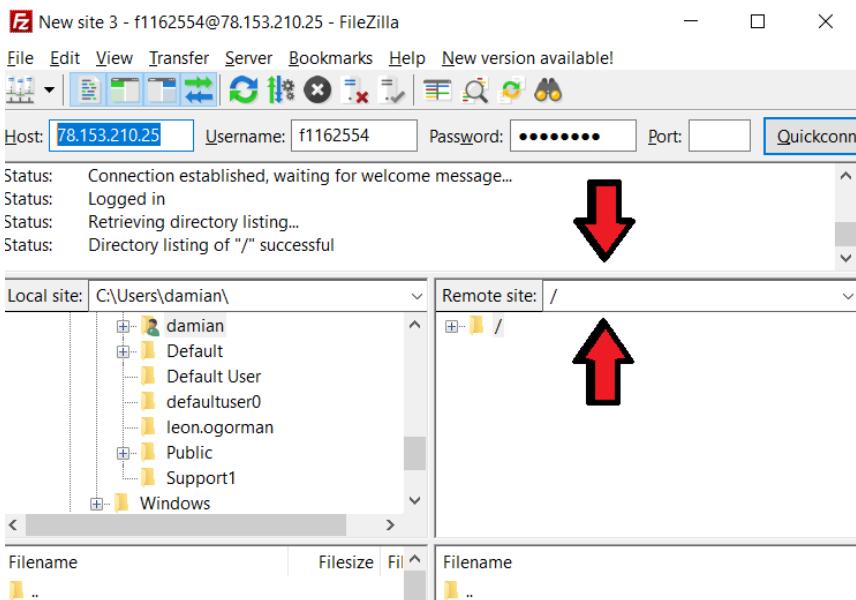
Once that connects you will need to navigate to your root folder, this will *USUALLY* be:

/webspace/httpdocs/\$DOMAINNAME

Where \$DOMAINNAME is the actual name of your domain. So in this example the root folder is located at:

/webspace/httpdocs/bksupport.info

Type this path into the Remote Site field (this may also be referred to as Path/Directory in other FTP clients):



And now the last step is to just drag and drop your website files into the second bottom window, as shown below, and wait for all the files to upload:

